

<b>Living in Hackney Scrutiny Commission</b> <b>30<sup>th</sup> September 2019</b> <b>Item 6 - Item to inform likely review – Context setting around Housing Services - stock, budgets, and performance</b>	Item No <b>6</b>
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### **Outline**

In its July meeting the Commission discussed the possibility of including both the Council and Registered Providers in a review seeking to identify good practice amongst both.

Given that, this item is intended to provide background into Council's Housing Services Division.

The Housing Transformation Service is based in the Housing Division. This service leads on satisfaction monitoring, research and improvement, reviewing and reporting the performance framework, benchmarking, statutory returns to Government, and business and strategic plans.

It is intended that this item will be based around these aspects in order to provide Members – particularly those new to the Commission – with a grounding in the service.

A paper has not been provided for this item in time for it to be published here. Officers will deliver a presentation at the meeting.

### **Guests Expected:**

Ajman Ali, Director, Housing Services

Jahedur Rahman, Head of Housing Transformation, Housing Services

### **Action**

The Commission is asked to receive a presentation from Officers in advance of the meeting, and to ask questions.